



Cloud Based Telephony (VoIP)

Get ready for the move to a new UK digital network.

The telephony landscape is changing and in 2027, the UK will switch off its PSTN & ISDN network. Consumers and businesses using traditional landlines and broadband will need to move to the new UK digital network; voice calls will be delivered using the same infrastructure as data and use Voice over Internet Protocol (VoIP) technology.

To ensure your services are not disrupted you will need to move to a digital line which supports VoIP and provides improved call quality, fewer faults and is environment friendly.

Telephony Features

Telephony is changing from the traditional model where there were a host of upfront costs and you needed an on-premise phone system. Going forward, it is easier to control through a cloud-based system, managed by us and prices are based on a per-user cost, charged monthly. Whether you are an SME or large enterprise, we can accommodate for your precise requirements.

Telephone system features:

- | | |
|---|-----------------------------|
| ✓ Physical phones | ✓ Soft phones |
| ✓ Call centre environment | ✓ Factory environment |
| ✓ Small office environment | ✓ App integrations |
| ✓ Call recording | ✓ Call conferencing |
| ✓ Auto attendance | ✓ Call routing / forwarding |
| ✓ Integration into 3rd party software such as your CRM software | |

What this means for you

We can help you identify which features your business requires, then scope and build your business a tailored telephony plan. You will still have the flexibility to choose from different call packages and hardware types.

Call ASL on **0345 862 0350** to see how we can help you move to a digital line.

sales@aware-soft.com

[aware-soft.com](https://www.aware-soft.com)





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How ASL can solve the problem

- ✓ Consult with you on your business telephony requirements
- ✓ Provide you with a best fit pricing plan
- ✓ Demo hardware and software
- ✓ Configuration and deployment of your selected solution
- ✓ Migration of existing telephone numbers for business continuity
- ✓ Offer long term continued support
- ✓ Provide training to maximise your investment

We offer multiple telephony partners & systems

- Phone line+
- Gamma
- Teams Telephony
- Ring Central

What you need to do

Planning ahead is vital. You should act now to ensure your business is not affected when BT Switch off the old network in 2027. Contact us today to find a solution that meets your needs.

How much does this service cost?

Every solution has a range of features and costs. Please contact your Account Manager to discuss your requirements and options on sales@aware-soft.com or call 0345 862 0350.



Gamma

RingCentral

