

PSTN & ISDN Switch Off

Act Now - The PSTN & ISDN Switch Off is coming.

What is the switch off?

The telephony landscape is changing and in 2027 the UK will switch off its PSTN & ISDN network. In its place will be a range of new communication methods including video calling, call recording and virtual faxing, all using broadband, this new way of calling is referred to as VoIP (Voice over Internet Protocol).

This will impact all consumers including businesses using traditional landlines and broadband, and will be replaced with modern equivalents such as VoIP (Voice over IP), SoGEA (Single Order Generic Ethernet Access) and FTTP (Fibre to the Premises).

When is the switch off happening?

BT Openreach is part way through their 5-year plan, but the momentum will now increase significantly with the next key date being the PSTN network switch off in 2027.









What are the alternatives?

VoIP

Many customers have embraced VoIP as it is cost effective, scalable, drives productivity, future-proof and allows you to make and receive calls from anywhere using any mobile device. We have a range of products to suit any budget:

- PhoneLine+ specifically designed to replace landlines for small business owners with simple needs
- Microsoft Teams Direct Routing unify all your communications onto one platform and on any mobile device
- Gamma Horizon companies looking for a cost-effective and easy to use cloud-based business telephony
- RingCentral feature rich cloud-based telephony system that can scale from 2 users to call centres

Internet Connectivity

Until recently, customers needed to have a traditional landline to deliver broadband. SoGEA offers a singular dedicated line for superfast internet connectivity and can also carry voice traffic through VoIP. Depending on geographic availability there are faster alternatives such as FTTP or dedicated Fibre Leased Lines.

How can we assist with the transition?

- We carry out an initial discovery call to clarify your current setup
- We provide consultation and a plan of action
- We offer competitive pricing and quotes for any upgrades required
- We can support you through the transition, ensuring your business does not stop

How much does this service cost?

Ask a member of our Sales Team on 0345 862 0350 or email sales@aware-soft.com to discuss how we can help your business to make the smooth transition to VoIP.